



## JOINT PRESS RELEASE

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# ACCREDIFY AND NHG JOINTLY ENHANCE COMMUNITY CARE INTEGRATION WITH EXPANDED DIGITAL TRUST TECHNOLOGY

Accredify, Asia-Pacific's leading verifiable credentials platform provider, and the National Healthcare Group (NHG) have formed a strategic partnership to develop the **NHG Cares Partners Portal**. This collaboration aims to enhance the integration of community and primary care resources, aligning with NHG's vision of Adding Years of Healthy Life with a Community of Care (CoC) in every neighbourhood across Central and North Singapore.

The Portal is set to revolutionise community care by:

- **Simplifying programme management for community partners:** The Portal automatically syncs programmes with *Health Kampung*, NHG's health and social care marketplace. It streamlines registration and attendance tracking, allowing community partners to monitor programme demand and adjust capacity accordingly. It also provides real-time updates on programme changes for seamless interactions with residents, facilitating easy and timely access to community care.
- **Leveraging aggregated PopHealth data:** Insights from anonymised PopHealth data empower community partners with a comprehensive understanding of residents' profiles. This enables them to design and deliver tailored community-based programmes that meet residents' needs and preferences, enhancing their overall well-being and quality of life.
- **Empowering residents to take ownership of their health journey:** The Portal allows community partners to issue e-certificates to residents when they accomplish a health or fitness goal. This recognition not only celebrates residents' achievements but also serves to motivate residents to continually strive for a healthier lifestyle.

Since its launch in April 2024, the Portal has onboarded more than 20 community partners and automated over 400 programmes across some 100 sites in Central and North Singapore.

"The Portal empowers our community partners to effectively reach out to residents and activate them towards better health and well-being with relevant programmes," shared Ong Jing Fang, Chief, Population Health, NHG. "Our partnership with Accredify demonstrates how technology can enhance community care."

Looking ahead, the NHG Cares Partners Portal will also set the foundation for improved care continuity. Plans are underway to provide shared care services for NHG's assigned residents through referrals from GPs and/or community partners through the Portal, such as screening

services to residents by GPs, social prescribing through community programmes aggregated from partners, and more.

“The NHG Cares Partners Portal creates the necessary infrastructure for enhanced care continuity and personal ownership over health information,” said Quah Zheng Wei, Co-founder and Chief Executive Officer, Accredify. “Healthcare can be improved even further with digital trust technologies, such as verifiable healthcare records, which could be developed in the future for this Portal.”

Accredify’s vision is to accelerate the adoption of verifiable credentials, identities, and documents, fostering a future where digital trust is a given. The NHG Cares Partners Portal is a testament to Accredify’s mission, driving deeper ecosystem integration and realising the value of verifiable credentials for everyday people.

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### **About Accredify**

Accredify is pioneering the world’s transition to verifiable data. Accredify is Asia Pacific’s multi-award-winning leading verifiable technology solutions provider. By enabling automation and secure information exchange, Accredify provides clientele with the technology to simplify complex processes and discover new frontiers of digital trust. With a dedicated team that embraces the highest standards of customer service, security, and privacy, Accredify’s mission is to be the foremost verifiable technology solutions provider for moments when trust matters most. In 2023, Accredify was recognised as a World Technology Leader and included in Forbes Asia 100 to Watch Companies.

For more information, visit [www.accredify.io](http://www.accredify.io) and follow us on LinkedIn @Accredify

### **About the National Healthcare Group**

The National Healthcare Group (NHG) is a leader in public healthcare in Singapore recognised for delivering high value patient care. Our clinical services are provided through an integrated system of primary care polyclinics, acute care tertiary hospitals, community hospitals, national specialty centres, and community-based ambulatory care centres. Together, we provide comprehensive, holistic, and innovative healthcare to address the needs of our patients and the population we serve. As a learning organisation, we are establishing ourselves as an academic health system to drive clinical excellence, raise research intensity and grow our academic partnerships so as to continually improve the way we deliver care to our patients.

As the Regional Health Manager for 1.5 million residents in Central and North Singapore, NHG collaborates with private general practices, public and community health and social care providers to keep residents well and healthy.

With more than 20,000 healthcare professionals in NHG, we are committed towards building healthier and resilient communities, and Adding Years of Healthy Life to the people we serve.

More information is available at [www.nhg.com.sg](http://www.nhg.com.sg).